

December 16, 2005 EOP Mini-Messages

ATTENTION: ALL PROVIDERS

THE RELEASE OF DIRECT DEPOSITS AND CHECKS FOR THIS EOP DEPENDS ON THE AVAILABILITY OF FUNDS. PLEASE VERIFY DIRECT DEPOSIT STATUS WITH YOUR BANK. GO TO WWW.MEDICAID.STATE.AL.US TO VIEW THE PAYMENT DELAY UPDATE DETAILS. PAYMENT ALERTS WILL BE POSTED ONLY IF THERE WILL BE A PAYMENT DELAY.

ATTENTION: ALL PROVIDERS

THE MEDICAID AGENCY WILL BE CLOSED THE FOLLOWING DAYS IN OBSERVANCE OF THE HOLIDAYS: 12/26/05 AND 01/02/06. EDS WILL BE CLOSED ON 12/26/05, BUT THE ELECTRONIC CLAIMS HELPDESK WILL BE AVAILABLE FROM 9:00 A.M. UNTIL 5:00 P.M. AND CAN BE REACHED AT 1-800-456-1242.

ATTENTION: ALL PHARMACY PROVIDERS (350)

FOR DRUGS DISPENSED ON OR AFTER 01/01/06, PROVIDERS SHOULD ALWAYS VERIFY WHETHER A MEDICAID RECIPIENT IS ENROLLED IN MEDICARE PART D AT THE TIME A DRUG IS DISPENSED. MEDICAID WILL RECOUP DRUG CLAIMS PAID BY MEDICAID IF THE DISPENSED DATE FALLS WITHIN A PERIOD OF PART D ENROLLMENT.

ATTENTION: PROVIDER ELECTRONIC SOLUTIONS SOFTWARE USERS (308)

SOFTWARE VERSION 2.05, UPGRADE AND FULL INSTALL, IS NOW AVAILABLE AND CAN BE DOWNLOADED FROM THE MEDICAID WEBSITE. TO DOWNLOAD THE SOFTWARE, GO TO:
[HTTPS://ALMEDICALPROGRAM.ALABAMA-MEDICAID.COM/SECURE/LOGO N.DO](https://almedicalprogram.alabama-medicaid.com/secure/logo.n.do). CLICK ON 'WEB HELP,' SCROLL DOWN TO THE SOFTWARE DOWNLOAD SECTION, AND DOWNLOAD THE SOFTWARE. IF YOU CURRENTLY HAVE ANY VERSION OF THE SOFTWARE PRIOR TO 2.04 INSTALLED, YOU MUST UPGRADE TO 2.04 BEFORE ATTEMPTING TO UPGRADE TO 2.05. FOR FURTHER ASSISTANCE, OR TO REQUEST THE SOFTWARE ON CD, CONTACT THE EMC HELP DESK AT 1-800-456-1242.

ATTENTION: ALL PROVIDERS (308)

PROVIDERS ARE REMINDED THAT MEDICAID IS THE PAYER OF LAST RESORT. PLEASE FILE OTHER INSURERS PRIOR TO FILING MEDICAID. IF YOU NEED TO REPORT TPL, PLEASE REFER TO CHAPTER THREE OF THE BILLING MANUAL.

ATTENTION: PATIENT 1ST PROVIDERS (280)

PATIENT 1ST PMPS ARE ELIGIBLE FOR AN ENHANCED CASE MANAGEMENT FEE WHEN THEY COMPLETE THE MEDICAL HOME-HEALTH LITERACY PROGRAM. THE NEW ONLINE VERSION INCLUDES A PATIENT 1ST TUTORIAL. PHYSICIANS, PHARMACISTS, NURSES AND OTHER ALLIED HEALTH PROFESSIONALS MAY EARN UP TO 9.0 HOURS CME/CEU CREDIT AT NO COST. FOR ADDITIONAL INFORMATION, GO TO:

[HTTP://WWW.MEDICAID.ALABAMA.GOV/PROGRAMS/PATIENT1ST/PATIENT1ST CME TESTS.ASPX?TAB=4](http://www.MEDICAID.ALABAMA.GOV/PROGRAMS/PATIENT1ST/PATIENT1ST%20CME%20TESTS.ASPX?TAB=4).
